



NEIGRIHMS

North Eastern Indira Gandhi Regional Institute of Health & Medical Sciences
(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)
Directors Block Mawdiangdiang, Shillong, Meghalaya-793018

F.No:NEIGR/S&P/C-06/2022-23

Notification of Award No:NEIGR/S&P/OT/G/BB-1155/22-23/GEMC-511687766069887

PO ID:PO02230001 / Approved Date:16-02-2023

Date 16-02-2023

Indent-No: IN02230002

To

M/s Elke Drugs Distributor,
Laitumkhrah, Nongrimbah Block III near Police
Beat House,Shillong - 793003, Tel:8794707022,
elkedrugs@yahoo.com

Principal:

M/s Arjo Huntleigh India Pvt Ltd ,
1st Floor ,Krishna
Building,697,Anandpur,Kolkata-700107,
Tel:8118050345,
manmath.nayak@arjo.com

Sub: Award for Supply, Installation, Testing and Commissioning of 8 no's ICU Beds with air mattresses and Control Lateral Rotational Therapy Facility against buy back of 8 no's Old, Obsolete and Unserviceable ICU Beds (Arjo Huntleigh) procured during 2008 and installed in the CTVS ICU with 5 years warranty and thereafter 5 year CMC for department / section of Cardio Thoracic Vascular Surgery (CTVS).

Reference:

- Tender Enquiry No: GEM/2022/B/2669538
- Offer No: NA
- Price Justification No:GEMC - 511687716211689
- Price Discount Letter No:NA (Discount on GEM)
- PO Remarks:Approved in the meeting of 63rd Procurement Committee held on 19/20th December 2022 vide agenda no - C4/63. Delivery schedule for this ICU Beds including Supply, Installation, Testing and Commissioning should be completed within 1st of May 2023. Minimum declared reserve value for buy back of the old units at a cost of Rs.4,41,219.17 for 8 units. The Bidder has declared that the Batteries re4quired for the units for Citadel C-200 is included in the 5 years warranty and also 6years CMC.

This Order/Memorandum issues with concurrence of Finance Branch vide their UO No C - 561/2022-23 Dated 25-01-2023

Dear Sir/Madam,

With reference to Tender Enquiry No: **GEM/2022/B/2669538** and your Bid/Offer **NA** in response an order is hereby placed on you for the complete turnkey contract of supply, transportation, installation, commissioning, provision of technical assistance, after sales service, maintenance service and other such obligations of the tenderer, training at bidders cost and demonstration of Medical equipment at this Institute, as per details indicated herein.

This order which is intended for the supply of the store detailed in the scheduled below, in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein, shall operate to create a specific contract between the contractor (with whom the contract referred to and the requisition are placed) on one part and NEIGRIHMS, Shillong, on the other part.

Sl.	Description Of Goods	Unit	Rate Per Unit	Total Amount on(DDP at Consignee Site)
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PO02230001 / NEIGR/S&P/OT/G/BB-1155/22-23/GEMC-511687766069887

Store & Procurement Officer
NEIGRIHMS Shillong-18

No.	ICU Beds with air mattress and control lateral rotational therapy facility (Make: Arjo Huntleigh India Pvt Ltd ,Model:Citadel C200)		
1	FOB Price/Ex-factory at Port /Airport of Loading	8nos	₹ 1,228,353.82
	Goods & Service Tax (GST)		₹ 147,402.46
	Total Price for NEIGRIHMS rate with 5 years warranty period		₹ 11,006,050.24

In words: INR One Crore Ten Lakhs Six Thousand Fifty Rupees Two Four Paise

Total Price for inclusive delivered free (F.O.R) at Central stores / Department at NEIGRIHMS. Mawdiangdiang, Shillong - 793018 including loading, unloading, handling, transportation, weighbridge and other unforeseen charges.

Tenderer/ Vendors/ Contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such purchases in the Government of India.

Warranty:

The Tenderer warrants comprehensively that the goods supplied under the contract is new, unused and incorporate all recent improvements in design and materials unless prescribed otherwise by the purchaser in the contract. The Tenderer further warrants that the goods supplied under the contract shall have no defect arising from design, materials (except when the design adopted and / or the material used are as per the purchaser's specifications) or workmanship or from any act or omission of the Tenderer, that may develop under normal use of the supplied goods under the conditions prevailing in India.

This warranty shall remain valid for the period mentioned above, after the goods or any portion thereof as the case may be, have been delivered to the final destination and installed and commissioned at the final destination and accepted by the purchaser in terms of the contract , unless specified otherwise in the SCC.

Upon receipt of such notice from the purchaser, the Tenderer shall, within 8 hours on a 24 (hrs) X 7 (days) X 365 (days) basis, repair or replace the defective goods or parts thereof, free of cost, at the ultimate destination. The Tenderer shall take over the replaced parts/goods after providing their replacements and no claim, whatsoever shall lie on the purchaser for such replaced parts/goods thereafter. In the event of any rectification of a defect or replacement of any defective goods during the warranty period, the same warranty for the rectified /replaced goods shall be applicable from the date such rectified / replaced goods starts functioning to the satisfaction of the purchaser.

The tender / Manufacturer /OEM has provide minimum two mandatory Periodic Preventive mentainance in a year throughout the contract period failing which action will be initiated according to terms & condition of the tender, including forfeiture of the performance bank guarantee.

Comprehensive Maintenance Contract (CMC):

The Purchaser/Consignee reserves the rights to enter into Annual Comprehensive Maintenance Contract (CMC) between Consignee and the Tenderer for the period after the completion of warranty period.

The consignee will enter into CMC with the Tenderer at the rates as stipulated in the contract. The payment of CMC will be made on six monthly basis after satisfactory completion of said period, duly certified by the consignee on receipt of bank guarantee for an amount equivalent to 3% of the CMC value in the prescribed format given in Section XV valid till 2 months after expiry of entire CMC period.

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NEIGRIHMS Shillong-18

During CMC period, the Tenderer shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The Tenderer shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.

The payment of Annual CMC will be made against the bills raised to the consignee by the Tenderer on six monthly basis after satisfactory completion of said period, duly certified by the HOD concerned /Competent Authority and on receipt of Bank Guarantee for an amount equivalent to 3% of the CMC value valid till 2 months after expiry of entire CMC period. The payment will be made in Indian Rupees.

The tender / Manufacturer /OEM has provide minimum two mandatory Periodic Preventive mentainance in a year throughout the contract period failing which action will be initiated according to terms & condition of the tender, including forfeiture of the performance bank guarantee.

CMC Equipment Cost:

S.n o	Contract period	Units	Price Per Unit	Total Cost (Exclusive of GST)
1	ICU Beds with air mattress and control lateral rotational therapy facility (Make: Arjo Huntleigh India Pvt Ltd ,Model: Citadel C200)			
	6th year	8	₹ 58,294.75	₹ 466,358.00
	7th year	8	₹ 58,294.75	₹ 466,358.00
	8th year	8	₹ 58,294.75	₹ 466,358.00
	9th year	8	₹ 58,294.75	₹ 466,358.00
	10th year	8	₹ 58,294.75	₹ 466,358.00

Delivery Schedule(Supply, Instalation, Testing, Commisioning with turnkey works):

For Indigenous goods or for imported goods if supplied from India: 75 days from date of Notification of Award to delivery at consignee site. (Tenderers may quote earliest delivery period).

For Imported goods directly from foreign:

FOB Contracts- 75 days from the date of opening of L/C. The date of delivery will be the date of Bill of Lading or Airway Bill (Tenderers may quote the earliest delivery period).

DDP Contracts: 75 days from the date of opening of L/C. The date of delivery will be the date of receipt by the consignee as in Consignee Receipt Certificate (Tenderers may quote the earliest delivery period).

Subject to the stipulation, if any, in the bidding document, the Tenderer shall be required to perform the services viz. Installation, commissioning, supervision, demonstration, complete turnkey works, providing required jigs and tools for assembling, Civil works required for the completion of the installation, training of Consignee's Doctors, Staff, operators, etc for operating and maintaining the goods, supplying the required number of operation & maintenance manual for the goods

Liquidated Damages:

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NEIGRIHMS Shillong -18

Store & Procurement Officer
NEIGRIHMS Shillong

If the Tenderer fails to deliver any or all of the goods or fails to perform the services within the time frame(s) incorporated in the contract, the purchaser shall, without prejudice to other rights and remedies available to the purchaser under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 0.5% per week of delay or part thereof on delayed supply of goods and/or services until actual delivery or performance subject to a maximum of 10% of the contract price. Once the maximum is reached, purchaser may consider termination of the contract as per GCC 24. During the above-mentioned delayed period of supply and/or performance, the conditions incorporated under GCC sub-clause 22.4 above shall also apply. Payment shall be made subject to recoveries, if any, by way of liquidated damages or any other charges as per terms & conditions of GCC.

Performance Security:

Within thirty (30) days from date of the issue of Notification of Award by the purchaser, the Tenderer, shall furnish Performance Security to the purchaser for an amount equal to percent (8%) of the total value of the contract, valid for a period of sixty days (60) beyond the date of completion of all contractual obligations including the warranty obligations. In the event of any failure/default of the tenderer with or without any quantifiable loss to the government including furnishing of consignee wise Bank Guarantee for CMC security, the amount of the performance security is liable to be forfeited

Performance Security may be furnished in the form of an Account Payee, Demand Draft, Fixed Deposit Receipt / Bank Guarantee from a Commercial Bank. Bid security should be refunded to the successful bidder on receipt of Performance Security.

Bidder/Tenderer are also required to sign the rate contract agreement, within 21 (twenty one) days from the issue of the notification of award, failing which EMD/Bid Security shall be forfeited.

Payment:

Payment shall be made subject to recoveries, if any, by way of liquidated damages or any other charges as per terms & conditions of GCC. Payment for domestic goods shall be made in Indian rupees as specified in the GCC clause 21.1. For Imported goods, 90% of the net FOB/CIF price (less Indian Agency Commission) as the case may be, through irrevocable, non-transferable Letter of Credit (LC) opened in favour of the Foreign Principal in a bank in his country and remaining as per the terms & conditions indicated in GCC clause 21.

Corrupt or Fraudulent Practices /Code of Integrity:

It is required by all concerned namely the Consignee/Tenderers/Suppliers etc to observe the highest standard of ethics during the procurement and execution of such contracts and to abide by the Code of Integrity Act, as per GFR 2017. In pursuance of this policy, the Purchaser: - defines, for the purposes of this provision, the terms set forth below as follows: "corrupt practice" means the offering, giving, receiving or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution; and "fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Purchaser, and includes collusive practice among Tenderers (prior to or after Tender submission) designed to establish Tender prices at artificial non-competitive levels and to deprive the Purchaser of the benefits of free and open competition; Will reject a proposal for award if it determines that the Tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question; Will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a contract by the purchaser if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for or in executing the contract

Settlement of Disputes

If there is any dispute or differences, the same may be referred to Director, NEIGRIHMS. Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision taken by the authority will be binding on all concerned. Therefore, the jurisdiction in respect of settlement of disputes in Stores & Civil contracts shall be as per the Commercial Courts, Commercial Division and Commercial Appellate Division of High Courts (Amendment) Ordinance 2018, wherein the provision for pre-institution mediation, has been made mandatory in respective cases by the parties to the disputes.

Name of the Consignee:

Director, North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences, Mawdiangdiang, Shillong -793018 (Meghalaya), INDIA

All other terms & conditions are as per Tender Enquiry No / Offer No.: GEM/2022/B/2669538 / NA

(Kindly refer to the tender /bid document for all required Annexures /Proforma/Forms)

Validated By,
Harendra dey
16-02-2023 18:59:13


Yours faithfully,


Stores & Procurement Officer,

For and on behalf of Director, NEIGRIHMS, Shillong

Copy to:

Indenting Officer /Inspection authority- Head /Incharge, Department / Section of Cardio Thoracic Vascular Surgery (CTVS)
Central /Ancillary Store
Biomedical Engineer
Purchase Order Master / Relevant File
Stores Section Record

① Prof. Mon Tefu
② MS / OAS / LUNO / CNO / ONE
③ DOA / SDA / AO / VADAN
④ RUKANAN / S / R / L / A / L / Y


Enclosed:

- Annexure : Technical Specification
- Annexure : Tender Form (Section -X)
- Annexure : Compliance Statement
- Annexure : Manufacturer's Authorization /Acceptance Letter
- Annexure : Details and Cost of Consumables /Reagents /Accessories
- Annexure : Others

To
The Director
Neigrihms
Mawdiangdiang
Shillong

**Technical Specification for ICU Bed with air mattress
and Control lateral rotational therapy facility(8 nos)
for Dept .Of CTVS**

Bid Number: GEM/2022/B/2669538,
Dated:22.10.2022

Sl. No.	Specification	Compliance Yes/No	Deviation / Remark
	Tender Specification		
1	ICU Bed should be able to manage respiratory complication with the help of following features.		
a	Automatic lateral therapy is an effective method of preventing pulmonary Complication, including VAP or atelectasis. It uses the principle of platform based programmed lateral tilt to enhance lungs drainage and airway hygiene. Tilting of patient platform (bed platform /mattress) with 20 degree \pm 2 Deg . Necessary Stabilizing pads /accessories required for patient's safety for lateral tilt must be supplied along with the each bed.	Yes	
b	One touch 30 degree head of bed function the backrest is set to 30 deg the optimal setting for the prevention of respiratory complications by pressing a single button	Yes	
c	One touch CPR position for immediate release .Manual CPR release for both back and knee angle for emergency.	Yes	
2	Bed should be equipped with following features to optimize staff working		
a	Lateral tilt for easy CCU nursing A 15 degree lateral tilt facilities turning the patients onto their side for the routine nursing activities such as bed making, hygiene or wound care with minimum risk of back injuries.	Yes	
b	The control panel a multipurpose control element for complete bed control and information management, is located on bed panels/side rails	Yes	
c	The automatic in-bed scale indicate the actual weight of patient	Yes	

ArjoHuntleigh Healthcare India Pvt Ltd

697, Anandapur, 1st Floor,

Kolkata-700107, India

www.arjo.com

Mobile: +91-8118050345

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d	The X-ray translucent mattress back rest platform enables in-bed Xray examination or C arm scanning with minimum effort. Xray cassette holder is inserted through the well accessible side Xray slot	Yes	
3	Bed should be equipped with following features to prevent the patient fall		
a	Progressive split side rails with a safe gap concept, side railsdown sensors and exceptional height provide excellent fall prevention	Yes	
b	Intuitive control of the side-rails enable the quick access to the patient in any situation.	Yes	
c	One point central braking facility must be there as a mandatory safety feature .(Auto Brake if available may quoted optionally)	Yes	
d	An audible alarm is activated if patient moved closed to the bed edge to warn the potential danger and possible risk of a fall.	Yes	
e	Night Light.	Yes	
4	Management of pressure Ulcers to patient.		
a	Air/Gel Structure Mattress to promote airflow up through the mattress direct beneath the patient and acts as prevention against pressure ulcers in the pelvic and sacral area	Yes	
b	BED & Mattress are from Same OEM to get better synchronization & service support. Emergency CPR release of the bed to be manual. Mattress Should come with air pump compatibility With Transport Static & Alternating mode	Yes	
c	Dual lateral tilt helps to optimize regular re-positioning of the patient for effective pressure relief	Yes	
5	Bed should have following features for infection control		
a	The construction provides the unlimited access to all bed parts to be cleaned. The columns/ actuators / motors are sealed to avoid liquids leakage into inner structure.	Yes	
b	The siderails, mattress platform covers and other components exposed to frequent pollution are designed in the flat and smooth style with minimum gaps to reduce the time for cleaning.	Yes	
6	Technical Parameters		
a	Outer dimensions (Side rails up) 215 cm X 105 cm with + 5% deviation	Yes	
b	Mattress platform shorting / Extension 0 cm - 22 cm	Yes	

c	Recommended Mattress Size 208 cm X 86 X 14 cm	Yes	
d	Max Mattress height 23 cm	Yes	
e	Bed height 44cm - 82 cm	Yes	
f	Maximum Backrest angle 70 Deg	Yes	
g	Maximum Thigh rest angle 20 deg or better	Yes	
h	Lateral Tilt +20°/-20 with $\pm 5^\circ$	Yes	
i	Trendelenburg /Anti-Trendelenburg Position : $\pm 12^\circ$ or more	Yes	
j	Height of Side-Rails (Above Mattress Platform) : minimum 30 cm or more	Yes	
k	Safe working load 250 Kg	Yes	
l	Max. Patient weight 195 kg	Yes	
6	Accessories		
i	Two nos. of telescopic IV pole with weight carrying capacity of 12-15 kg each must be supplied along with each bed .These IV poles must be covered (replacement warranty) throughout the warranty & CMC period	Yes	
ii	Bed must have trays to keep patient reports.	Yes	
iii	Bed must have a oxygen cylinder (of minimum capacity of 1.5m3) holder to keep oxygen cylinder during transporting of the patient.	Yes	
iv	Bed must have inbuilt battery backup for all functions for at least 1 hour.	Yes	
v	Bed must have Dual sided integral drainage bag rails with hooks	Yes	
vi	2 nos of Patient Transfer Roller Board/Sliding transfer board (for quick and efficient patient transfers must be Constructed of high quality PP board inside,must be covered with special customized nylon material With washable cloth &easy to clean)must be supplied along with the total no of beds.	Yes	
viii	Adjustable Bed Side Table- 1 nos must be supplied along with each bed	Yes	
1	Overall Size of top should be 810 mm x 352 mm W.	Yes	
2	Fitted with gas spring mechanism shall have latch pressing mechanism for lowering down the table top: the raising of the top shall be done by merely lifting up without pressing the latch.	Yes	
3	The gas spring shall be housed in aluminium extruded telescopic section for smooth sliding up and down from approx. 760 to 1050 mm.	Yes	

4	Two sections top shall be fixed on 19 mm square ERW tube frame Work. Fixed section is provided with rounded SS railing of mm dia rod on three sides.	Yes	
5	Bigger section of the table top should be hinged & could be inclined to raise position options front side of bigger section of the top should be provided with raised PVC edge to prevent things from slipping off top.	Yes	
6	Base of adjustable table should be made from 40 mm x 20 mm x 16 G rectangular tube welded to 40 mm x 75 mm x 5 mm thick channel connecting length 640 mm and should be fitted with four castor Wheel Dia 50 mm	Yes	
7	M.S. tubular part, Linkages, flats are to be In House, Pre-treated, Shot Blasting and Epoxy powder coated as per ISI standard, 50 to 60 microns.	Yes	
viii	Bed side locker-1 nos must be supplied along with each bed	Yes	
1	Over all approx. size: 40 cms x 40 cms x 82 cms H	Yes	
2	Body consisting of 2 sides and back, is made from one piece of 20 G ms CRCA sheet. Fitted with laminated top with raised edges on four sides and pressed with PVC foil.	Yes	
3	Drawer front and cabinet door also made from laminated material and pressed with PVC foil.	Yes	
4	PVC foil used is of scratch-resistant and UV-rays resistant of 400microns thick. One drawer 90mm H x 355 mm W x 380mmD approx fitted with very smooth slides, is provided below the top.	Yes	
5	Under the drawer is an open storage space and below it is a closed-door cabinet.	Yes	
6	Door of the cabinet box is pivoted at top and bottom. Base of the drawer is fitted with castors of wheel dia 50 mm, all without brake.	Yes	
7	Two buffers shall be provided at rear side of the locker box.	Yes	
8	All MS parts are passed through 8 tank Pre-treated & powder coated process. SS parts finished with Matt Polish.	Yes	
9	colour should match with other product.	Yes	
ix	CPR board - 1 nos must be supplied along with each bed.	Yes	
x	Optional Accessory: Traction pulley attachment for trauma cases.	Yes	

8	Documentation:		
1	User / Technical / Maintenance manuals to be supplied in English.	Yes	
2	Log book with instructions for daily, weekly, monthly and quarterly maintenance checklist. The job description of the hospital technician and company service engineer should be clearly spelt out.	Yes	
3	Cost consumables and accessories like PM Kit, Battery, Hose pipe, Mattress Cover, embeded panel (if physically damaged), castors etc, which are not listed in BOQ & not covered under warranty (no spare parts will be considered as consumables / accessories) & CMC period has to quote in schedule XI as percentage value in the Technical Bid, or else will be consider to be cover throughout the warranty & CMC period.	Yes	
4	Calibration and routine Preventive Maintenance Support as per manufacturer documentation in service / technical manual has to be done throughout the warranty & CMC period.	Yes	
5	Compliance report to be submitted in a tabulated and point wise manner clearly mentioning the page / Para number of original catalogue / data sheet and the offer details has to submit in the technical bid. Any point, if not substantiated with authenticated catalogue / manual, will not be considered.	Yes	
6	Certificate of inspection and quality control indicating the S / N for all non-consumable items with date at the time of installation.	Yes	
9	Environmental factors & safety		
1	Shall meet IEC-60601-2-52(Or Equivalent BIS) General Requirements of safety & should comply with 89/366/ECC; EMC-Directive. Certificate copy must be submitted in the technical bid.	Yes	
2	The unit shall be capable of operating continuously in ambient temperature of 4-40 deg C and relative humidity of 15- 90 % .	Yes	
3	The unit shall be capable of being stored continuously in ambient temperature of 10-50 deg C and relative humidity of 15 – 90 %.	Yes	
10	Warranty and Maintenance		
1	Warranty for 5 years followed by CMC for 5 years including Spares & service	Yes	

~ Release of Balloups
Supplies provided
appr

ArjoHuntleigh Healthcare India Pvt Ltd

697, Anandapur, 1st Floor,

Kolkata-700107, India

www.arjo.com

Mobile: +91-8118050345

Store & Procurement Officer
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2	Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the bidder/manufacture throughout the warranty & CMC period at site.i.e. NEIGRIHMS, SHILLONG.	Yes	
3	Duly signed Mandatory PM reports has to be submitted periodically, failing which necessary action will be initiated as per term& condition of the tender.	Yes	

Yours truly,

For ArjoHuntleigh Healthcare India Pvt Ltd.



[Signature]
[Signature]

Authorized Signatory

[Signature]

SECTION – XIV

MANUFACTURER'S AUTHORISATION FORM

To
The Director
NEIGRIHMS, Mawdiangdiang
Shillong.

Dear Sirs,

Ref. Your Tender Enquiry No: GEM/2022/B/2669538 Dated: 22-10-2022

We, ArjoHuntleigh HealthCare India Pvt Ltd, Who is officially 100% subsidiary of ArjoHuntleigh AB, Malmo, Sweden who are proven and reputable manufacturers of ICU Bed having factories at ArjoHuntleigh Polska Sp. Z o. o. Ks. Wawrzyniaka 2 62-052 Komorniki, Poland, hereby authorise **Messrs Elke Drugs Distributor, Laitumkhrah Nongrimbah Block-III, Near Police Beat House Shillong -03** to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred TE documents for the above goods manufactured by us.

We further confirm that no supplier or firm or individual other than Messrs. **Elke Drugs Distributor, Laitumkhrah Nongrimbah Block-III, Near Police Beat House Shillong -03** is authorized to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred TE documents for the above goods manufactured by us.

We also hereby extend our full warranty, CMC as applicable as per clause 15 of the General Conditions of Contract, read with modification, if any, in the Special Conditions of Contract for the goods and services offered for supply by the above firm against this TE document.

Our other responsibility include: -

- i) We undertake that we will provide service/spares/accessories etc. though our agent as per terms and conditions of contract
- ii) We undertake that in case of any change of Dealer/Agent, we will inform the Purchaser about the award of dealership to new agent with address and telephone no.

Yours faithfully,



MANMATH NAYAK

REGIONAL SALES MANAGER – EAST INDIA, BANGLADESH & BHUTAN

for and on behalf of

Messrs_ARJOHUNTLEIGH HEALTHCARE INDIA PVT. LTD.

697, Anandapur, Krishna Building, 1st Floor, Kolkata -107

ArjoHuntleigh HealthCare India Pvt. Ltd.
100, Park Street, Kolkata-700016
Kolkata-700016
Toll free: 1800-123-4567
E-mail: info@arjohuntleigh.com

Tel: +91(33)4601 2252
+91(28)4703008 + 2230095/43
Email: info@arjohuntleigh.com

Registered & Head Office:
1401, Remi Commercial,
Plot No. 14, Shish Industrial Estate
Off. Veera Desai Road, Andheri (W)
Mumbai - 400 093, INDIA
Tel: +91(22)2674 1244 / 6094 6627
Fax: 085199MH2002PTC135700

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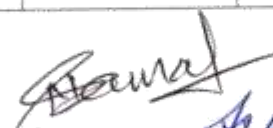
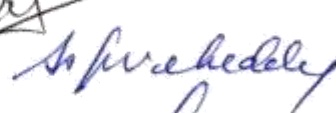
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NEIGRIHMS Shillong-18

To
The Director
Neigrihms
Mawdiangdiang
Shillong

**Technical Specification for ICU Bed with air mattress
and Control lateral rotational therapy facility(8 nos)
for Dept .Of CTVS**

Bid Number: GEM/2022/B/2669538.
Dated:22.10.2022

Sl. No.	Specification	Compliance Yes/No	Deviation / Remark
	Tender Specification		
1	ICU Bed should be able to manage respiratory complication with the help of following features.		
a	Automatic lateral therapy is an effective method of preventing pulmonary Complication, including VAP or atelectasis. It uses the principle of platform based programmed lateral tilt to enhance lungs drainage and airway hygiene. Tilting of patient platform (bed platform /mattress) with 20 degree \pm 2 Deg . Necessary Stabilizing pads /accessories required for patient's safety for lateral tilt must be supplied along with the each bed.	Yes	
b	One touch 30 degree head of bed function the backrest is set to 30 deg the optimal setting for the prevention of respiratory complications by pressing a single button	Yes	
c	One touch CPR position for immediate release .Manual CPR release for both back and knee angle for emergency.	Yes	
2	Bed should be equipped with following features to optimize staff working		
a	Lateral tilt for easy CCU nursing A 15 degree lateral tilt facilities turning the patients onto their side for the routine nursing activities such as bed making, hygiene or wound care with minimum risk of back injuries.	Yes	
b	The control panel a multipurpose control element for complete bed control and information management, is located on bed panels/side rails	Yes	
c	The automatic in-bed scale indicate the actual weight of patient	Yes	


d	The X-ray translucent mattress back rest platform enables in-bed Xray examination or C arm scanning with minimum effort. Xray cassette holder is inserted through the well accessible side Xray slot	Yes	
3	Bed should be equipped with following features to prevent the patient fall		
a	Progressive split side rails with a safe gap concept, side railsdown sensors and exceptional height provide excellent fall prevention	Yes	
b	Intuitive control of the side-rails enable the quick access to the patient in any situation.	Yes	
c	One point central braking facility must be there as a mandatory safety feature .(Auto Brake if available may quoted optionally)	Yes	
d	An audible alarm is activated if patient moved closed to the bed edge to warn the potential danger and possible risk of a fall.	Yes	
e	Night Light.	Yes	
4	Management of pressure Ulcers to patient.		
a	Air/Gel Structure Mattress to promote airflow up through the mattress direct beneath the patient and acts as prevention against pressure ulcers in the pelvic and sacral area	Yes	
b	BED & Mattress are from Same OEM to get better synchronization & service support. Emergency CPR release of the bed to be manual. Mattress Should come with air pump compatibility With Transport Static & Alternating mode	Yes	
c	Dual lateral tilt helps to optimize regular re-positioning of the patient for effective pressure relief	Yes	
5	Bed should have following features for infection control		
a	The construction provides the unlimited access to all bed parts to be cleaned. The columns/ actuators / motors are sealed to avoid liquids leakage into inner structure.	Yes	
b	The siderails, mattress platform covers and other components exposed to frequent pollution are designed in the flat and smooth style with minimum gaps to reduce the time for cleaning.	Yes	
6	Technical Parameters		
a	Outer dimensions (Side rails up) 215 cm X 105 cm with + 5% deviation	Yes	
b	Mattress platform shorting / Extension 0 cm - 22 cm	Yes	

ArjoHuntleigh Healthcare India Pvt Ltd

697, Anandapur, 1st Floor,

Kolkata-700107, India

www.arjo.com

Mobile: +91-8118050345

Store & Procurement Officer
NEORIHMS Shillong-18

c	Recommended Mattress Size 208 cm X 86 X 14 cm	Yes	
d	Max Mattress height 23 cm	Yes	
e	Bed height 44cm - 82 cm	Yes	
f	Maximum Backrest angle 70 Deg	Yes	
g	Maximum Thigh rest angle 20 deg or better	Yes	
h	Lateral Tilt +20°/-20 with $\pm 5^\circ$	Yes	
i	Trendelenburg /Anti-Trendelenburg Position : $\pm 12^\circ$ or more	Yes	
j	Height of Side-Rails (Above Mattress Platform) : minimum 30 cm or more	Yes	
k	Safe working load 250 Kg	Yes	
l	Max. Patient weight 195 kg	Yes	
6	Accessories		
i	Two nos. of telescopic IV pole with weight carrying capacity of 12-15 kg each must be supplied along with each bed .These IV poles must be covered (replacement warranty) throughout the warranty & CMC period	Yes	
ii	Bed must have trays to keep patient reports.	Yes	
iii	Bed must have a oxygen cylinder (of minimum capacity of 1.5m3) holder to keep oxygen cylinder during transporting of the patient.	Yes	
iv	Bed must have inbuilt battery backup for all functions for at least 1 hour.	Yes	
v	Bed must have Dual sided integral drainage bag rails with hooks	Yes	
vi	2 nos of Patient Transfer Roller Board/Sliding transfer board (for quick and efficient patient transfers must be Constructed of high quality PP board inside,must be covered with special customized nylon material With washable cloth &easy to clean)must be supplied along with the total no of beds.	Yes	
viii	Adjustable Bed Side Table- 1 nos must be supplied along with each bed	Yes	
1	Overall Size of top should be 810 mm x 352 mm W.	Yes	
2	Fitted with gas spring mechanism shall have latch pressing mechanism for lowering down the table top: the raising of the top shall be done by merely lifting up without pressing the latch.	Yes	
3	The gas spring shall be housed in aluminium extruded telescopic section for smooth sliding up and down from approx. 760 to 1050 mm.	Yes	

4	Two sections top shall be fixed on 19 mm square ERW tube frame Work.Fixed section is provided with rounded SS railing of mm dia rod on three sides.	Yes	
5	Bigger section of the table top should be hinged & could be inclined to raise position options front side of bigger section of the top should be provided with raised PVC edge to prevent things from slipping off top.	Yes	
6	Base of adjustable table should be made from 40 mm x 20 mm x 16 G rectangular tube welded to 40 mm x 75 mm x 5 mm thick channel connecting length 640 mm and should be fitted with four castor Wheel Dia 50 mm	Yes	
7	M.S. tubular part, Linkages, flats are to be In House, Pre-treated, Shot Blasting and Epoxy powder coated as per ISI standard, 50 to 60 microns.	Yes	
viii	Bed side locker-1 nos must be supplied along with each bed	Yes	
1	Over all approx. size: 40 cms x 40 cms x 82 cms H	Yes	
2	Body consisting of 2 sides and back, is made from one piece of 20 G ms CRCA sheet. Fitted with laminated top with raised edges on four sides and pressed with PVC foil.	Yes	
3	Drawer front and cabinet door also made from laminated material and pressed with PVC foil.	Yes	
4	PVC foil used is of scratch-resistant and UV-rays resistant of 400microns thick. One drawer 90mm H x 355 mm W x 380mmD approx fitted with very smooth slides, is provided below the top.	Yes	
5	Under the drawer is an open storage space and below it is a closed-door cabinet.	Yes	
6	Door of the cabinet box is pivoted at top and bottom. Base of the drawer is fitted with castors of wheel dia 50 mm, all without brake.	Yes	
7	Two buffers shall be provided at rear side of the locker box.	Yes	
8	All MS parts are passed through 8 tank Pre-treated & powder coated process. SS parts finished with Matt Polish.	Yes	
9	colour should match with other product.	Yes	
ix	CPR board - 1 nos must be supplied along with each bed.	Yes	
x	Optional Accessory: Traction pulley attachment for trauma cases.	Yes	

8	Documentation:		
1	User / Technical / Maintenance manuals to be supplied in English.	Yes	
2	Log book with instructions for daily, weekly, monthly and quarterly maintenance checklist. The job description of the hospital technician and company service engineer should be clearly spelt out.	Yes	
3	Cost consumables and accessories like PM Kit, Battery, Hose pipe, Mattress Cover, embedded panel (if physically damaged), castors etc, which are not listed in BOQ & not covered under warranty (no spare parts will be considered as consumables / accessories) & CMC period has to quote in schedule XI as percentage value in the Technical Bid, or else will be consider to be cover throughout the warranty & CMC period.	Yes	
4	Calibration and routine Preventive Maintenance Support as per manufacturer documentation in service / technical manual has to be done throughout the warranty & CMC period.	Yes	
5	Compliance report to be submitted in a tabulated and point wise manner clearly mentioning the page / Para number of original catalogue / data sheet and the offer details has to submit in the technical bid. Any point, if not substantiated with authenticated catalogue / manual, will not be considered.	Yes	
6	Certificate of inspection and quality control indicating the S / N for all non-consumable items with date at the time of installation.	Yes	
9	Environmental factors & safety		
1	Shall meet IEC-60601-2-52(Or Equivalent BIS) General Requirements of safety & should comply with 89/366/ECC; EMC-Directive. Certificate copy must be submitted in the technical bid.	Yes	
2	The unit shall be capable of operating continuously in ambient temperature of 4-40 deg C and relative humidity of 15- 90 % .	Yes	
3	The unit shall be capable of being stored continuously in ambient temperature of 10-50 deg C and relative humidity of 15 – 90 %.	Yes	
10	Warranty and Maintenance		
1	Warranty for 5 years followed by CMC for 5 years including Spares & service	Yes	

ArjoHuntleigh Healthcare India Pvt Ltd

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Kolkata-700107, India

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Store & Procurement Office
F-50/2048 Shillong-13

2	Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the bidder/manufacturer throughout the warranty & CMC period at site.i.e. NEIGRIHMS, SHILLONG.	Yes	
3	Duly signed Mandatory PM reports has to be submitted periodically, failing which necessary action will be initiated as per term& condition of the tender.	Yes	

Yours truly,

For ArjoHuntleigh Healthcare India Pvt Ltd.



Authorized Signatory

[Signature]

[Signature]

[Signature]

[Signature]
Store & Procurement Officer
NEIGRIHMS Shillong-18

[Signature]

Contract | अनुबंध

Contract No | अनुबंध क्रमांक: GEMC-511687766069887

Generated Date | अनुबंध तिथि: 31-Jan-2023

Bid/RA/PBP No. | बोली/आरए/पीबीपी संख्या: GEM/2022/8/2669538

Organisation Details | संगठन विवरण

Type | प्रारूप: Central Autonomous
 Ministry | मंत्रालय: Ministry of Health and Family Welfare
 Department | विभाग: Department of Health and Family Welfare
 Organisation Name | संगठन का नाम: North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS)
 Office Zone | कार्यालय क्षेत्र: Neigrihms, Shillong

Buyer Details | खरीदार विवरण

Designation | पद: Stores and Procurement Officer
 Contact No. | संपर्क नंबर: 0364-2539032-213
 Email ID | ईमेल आईडी: harendra.dey@nic.in
 GSTIN | जीएसटीआईएन: N
 Address | पता: P.O. NEIGRIHMS, Mawdiangdiang, Shillong, EAST KHASI HILLS, MEGHALAYA-793018, India

Financial Approval Detail | वित्तीय स्वीकृति विवरण

IFD
 Concurrence | Yes
 आईएफडी सहमति:
 Designation of Administrative Approval | Director, F.No.NEIGR/S&P/C-06/22-23,CDN-C-561/22-23 dated: 25.1.23
 प्रशासनिक अनुमोदन का पदनाम: 68787.81
 Designation of Financial Approval | DDA & DFA, Buy back of 8 ICU beds, Approved Agenda C-4 of 63rd PC
 वित्तीय अनुमोदन का पदनाम: 19.10.22, Warranty and CMC period -10 years inclusive of Battery.
 Reserve Value Rs 441219.97

Paying Authority Details | भुगतान प्राधिकरण विवरण

Role: PAO
 Payment Mode | भुगतान का तरीका: Offline
 Designation | पद: A Accounts officer
 Email ID | ईमेल आईडी: accounts.neigrihms@nic.in
 GSTIN | जीएसटीआईएन: N
 Address | पता: P.O. NEIGRIHMS, Mawdiangdiang, Shillong, KHASI HILLS EAST, MEGHALAYA-793018, India

Seller Details | विक्रेता विवरण

GeM Seller ID | जेम विक्रेता आईडी: 89BD180000108042
 Company Name | कंपनी का नाम: Elke Drugs Distributor
 Contact No. | संपर्क नंबर: 08794707022
 Email ID | ईमेल आईडी: elkeedrugs@yahoo.com
 Address | पता: BLOCK 3, NONGRIMBAH, NEAR BEAT HOUSE, LATTUMKHEM, SHILLONG, MEGHALAYA-793003, -
 MSME verified | एमएसएमई सत्यापित: Yes
 MSME Registration number | एमएसएमई पंजीकरण संख्या: UDYAM-ME-04-0000023
 MSE Social Category | एमएसएमई सामाजिक श्रेणी: ST
 MSE Gender | एमएसएमई लिंग श्रेणी: Female
 GSTIN | जीएसटीआईएन: 17ABOPL8727A1Z

*GST / Tax invoice to be raised in the name of | जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा - Buyer

Product Details | उत्पाद विवरण

#	Item Description आइटम विवरण	Ordered Quantity आइटम मात्रा	Unit इकाई	Unit Price (INR) इकाई मूल्य (INR)	Tax Bifurcation (INR) कर विभाजन (INR)	Price (Inclusive of all Duties and Taxes in INR) मूल्य (INR में सभी शुल्क और कर सहित)
1	Product Name उत्पाद का नाम: ICU Bed with air mattress and Control lateral rotational therapy facility Brand ब्रांड: Arjo Huntleigh Healthcare Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: arjo HSN Code एचएसएन कोड: 90189099	8	pieces	1,375,756.28	NA	11,006,050.24
2	Product Name उत्पाद का नाम: CMC for 6-10 th Year Brand ब्रांड: Arjo Huntleigh Healthcare Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: arjo HSN Code एचएसएन कोड: 90189099	8	pieces	343,939.07	NA	2,751,512.56

Total Order Value | कुल ऑर्डर मूल्य (in INR)

Store & Procurement Office
NEIGRIHMS Shillong-18

Consignee Detail | परिसी. विवरण

S.No क्र.सं.	Consignee परिसी.	Item वस्तु	Lot No. लॉट नंबर	Quantity मात्रा	Delivery Start After दिनांक के बाद डिलीवरी शुरू करना है	Delivery To Be Completed By वितरण पूरा कब तक करना है
1	Designation पद : - Email ID ईमेल आईडी : con18.neigrihms.ml@gembuyer.in Contact संपर्क : 0364-2538044- GSTIN जीएसटीआईएन : - Address पता : P.O. NEIGRIHMS, Mawdiangdiang, Shillong, EAST KHASI HILLS, MEGHALAYA-793018, India	ICU Bed with air mattress and Control lateral rotational therapy facility	-	8	31-Jan-2023	01-May-2023
		CMC for 5-10 th Year	-	8	31-Jan-2023	29-Jan-2029

Specification | विनिर्देश 1

Specification Document | विनिर्देश दस्तावेज़

Buyer BOQ Document | क्रेता बीओक्यू दस्तावेज़

Compliance of BOQ Specification And Supporting Document | बीओक्यू विनिर्देश और सहायक दस्तावेज़ का अनुपालन

Note | टिप्पणी: Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

Specification | विनिर्देश 2

Specification Document | विनिर्देश दस्तावेज़

Buyer BOQ Document | क्रेता बीओक्यू दस्तावेज़

Compliance of BOQ Specification And Supporting Document | बीओक्यू विनिर्देश और सहायक दस्तावेज़ का अनुपालन

Note | टिप्पणी: Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

Corrigendum | सुद्धिपत्र

- Extended Upto | तक बढ़ाया गया : 2022-11-14 14:00:00
- Extended Upto | तक बढ़ाया गया : 2022-11-18 14:00:00
- GeM-Bidding-Corr-3930870-5.pdf [क्लिक फ़ाइल | यहां क्लिक करें](#)
- Extended Upto | तक बढ़ाया गया : 2022-11-21 14:00:00

Terms and Conditions | नियम और शर्तें

1. General Terms and Conditions-

- 1.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2. Buyer Added Bid Specific Terms and Conditions-

- 2.1 Buyer Added Bid Specific ATC:
Buyer Added text based ATC clauses

File No:-NEIGR/S&P/ C-06/22-23

[Signature]

[Signature]

Store & Procurement Officer
NEIGRIHMS Shillong-18

Scope of work & Document details: for Buy back Cases

A	Following mandatory documents must be attached in the bid document as specified, failing which bid will be treated as "Non-Responsive"
1	Cost of spares, consumables and accessories not covered under warranty and CMC period shall be offered as percentage value of the system/Unit in the Technical Bid ATC1/2
2	Documents with regard to Details compliance statement to be attached At "Additional Doc 2(Requested in ATC)"
3	Documents with regard to Original Literature, Product catalogue, Technical datasheet from the firm/O.E.M with Highlighting as per the technical specification must attach At "Additional Doc 3(Requested in ATC)"
4	Documents with regard to list of Offering/Quoted items mentioning make, model & quantity of each items must be "Additional Doc 4(Requested in ATC)"
B	Warranty and Maintenance
1	Warranty for 5 years followed by CMC for 5 years including Spares & service for all the items supplied in this particular tender including third-party items and turnkey works.
2	Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the Bidder/manufacturer throughout the warranty & CMC period at site.i.e. NEIGRIHMS, SHILLONG.
3	Duly signed Mandatory PM reports has to be submitted periodically, failing which necessary action will be initiated as per term& condition of the tender.
3	E-bidder have to adhere to Government of India, Ministry of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23rd july,2020 inserting Rule 144(Xi)in GFR 2017 ,No 1 dated: 23/7/2020 and subsequent Orders No 2 & 3 or as amended from time to time , failing which the bids shall be treated as non-responsive.

Minimum Reserve Value for buy back of the old system

Sl. No.	Description of Stores Make	Qty.	Minimum Reserve Declared Value
1.	ICU Bed (Arjo/Hillrom)	08 Set	Rs. 441219.17
Note: - The price offered in the e-price bid /BOQ shall be considered as inclusive of the buy back value . - The buy back value of the system /assets should also be indicated in the ATC-1 & financial Document as percentage of the offered FOB /Basic Cost of the system /assets in order to arrive at Book /Reserve value for the record of the Institute. - The buy back value should essentially cover the Minimum Reserve Declared Value. -The Institute reserve the right to trade or not to trade the old existing machines offered while purchasing a new one.			

[Signature]
 Store & Procurement Officer
 NEIGRIHMS Shillong-18
[Signature]

B. Buyer Added Bid Specific Terms and Conditions

1. Generic

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

2. Generic

Experience Criteria: The Bidder or its OEM (themselves or through reseller(s)) should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

3. Generic

IT equipment shall be IPv6 ready from day one.

4. Generic

Installation, Commissioning, Testing, Configuration, Training (As applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.

5. Generic

Upload Manufacturer authorization: Wherever Authorized Distributors are submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail id and Phone No. required to be furnished along with the bid.

6. Generic

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price: All the items and accessories as per Technical Specification.

7. Generic

The Buyer has an existing set up / inventory of similar products. The offered / supplied product must be compatible with existing system. The bidder has to ensure Compatibility of the supplied items or shall have to include in the supply the necessary hardware / software to make them compatible at no extra cost to the buyer. The details of items with which compatibility is required are as under: all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software

8. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods , Training of operators and providing Statutory Clearances required (if any)

9. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

10. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a

Store & Procurement Officer
NEIGRIHMS Shillong-18

certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

11. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

12. Purchase Preference (Centre)

As per DPIIT notification at the time of e-tender, bidding or solicitation the bids shall be required to indicate percentage of local content and provide self-certification (by Director/ Company Secretary) and also give details of the location/s at which value addition is made. Since the bidder here is not the local supplier, the same was required to be obtained from the "Class-I local supplier /Class II local supplier"

Further the details of Calculations of local content areas under:

Question 1. How to calculate Local Content?

Answer: Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local content as

Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

Local content = (Sale price - Value of imported content) * 100/ Sale price

Where, "Sale price" means price excluding net domestic indirect taxes and "Value of imported content" means price of imported content inclusive of all customs duties

Question2. How to calculate Local Content in bids involving supply of multiple items from single bidder?

Answer: In case of bids requiring supply of multiple items (say "X1", "X2" and "X3") by a single bidder, the local content in the bid shall be

Local content = ((Sale price of "X1" - Value of imported content in "X1") + (Sale price of "X2" - Value of imported content in "X2") + (Sale price of "X3" - Value of imported content in "X3")) * 100/ (Sale price of "X1" + Sale price of "X2" + Sale price of "X3")

13. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

14. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

15. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

16. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates/ documents sought in the Bid document, ATC and Corrigendum if any.

17. Certificates

Store & Procurement Officer
NEIGRIHMS Shillong-18

The bidder or the OEM of the offered products must have BIS/WHO-GMP/ CDSCO Indian certification or alternate certification as recognized by Government of India

18. Certificates

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

19. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

20. Certificates

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): All the quality & electrical safety certificates.

21. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5% of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 5% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

22. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

23. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

24. Warranty

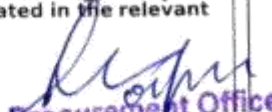
Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

25. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

26. Past Project Experience

For fulfilling the experience criteria any one of the following documents may be considered as valid proof


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meeting the experience criteria:

- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
- b. Execution certificate by client with order value.
- c. Any other document in support of order execution like Third Party Inspection release note, etc.

27. Past Project Experience

The Bidder / OEM (themselves or through reseller(s)), should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

28. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

29. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

30. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

31. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

32. Forms of EMD and PBG

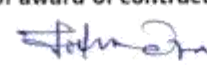
Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

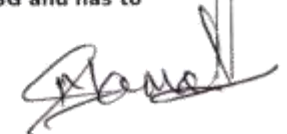
33. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.


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34. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARBOMAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

(C) 35. Additional Terms and conditions & Scope of Work for CMC

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such provide services in the Government of India.

1. Comprehensive Annual Maintenance Contract must include Labour, spares & Preventive Maintenance of all the excluding of battery, Accessories/Consumables
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
3. The required spares to be replace must be genuine and certified from the OEM.
4. Repairs to be undertaken should be within specified configuration and maintaining the integration on internal circuit of equipment, any deviation on configuration/ specification the repair will not be acceptable. After repairs, a certificate to the effect that the equipment is in working order and safe for patient care and non-hazardous for the handler shall be submitted by the CMC holder.
5. Tenderer/Vendors/contractor is responsible to provide electrical and patient safety certificate after major repair of equipment which are used for direct patient care.
6. The system must be checked & calibrated after every spare changes and detail service report must be submitted to the user & BME.
7. 2 nos of Periodic preventive maintenance is mandatory irrespective of unlimited service /breakdown calls.
8. Same /Similar Standby system must be provided by the bidder if the system needs to send to workshop for any major repair.
9. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
10. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India; pledge in favor of Deputy Director, NEIGRIHMS, and Shillong-793018 for an amount equivalent to 3% of the total cost of annual CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be upto 2 months beyond CMC period.
11. It may also be noted that there should be no negligence in providing services of any type, if any, complaint is received the contract will be terminated with immediate effect.
12. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period. The vendor shall ensure optimum uptime of the system during CMC period, failing which the initiate shall initiate stern action, as deemed fit.
13. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
14. Processing of bill may be considered on yearly basis with satisfactory report from the user department. The AMC/CMC bills should be certified by the concerned Head of the Department/ In- Charge , BME and the respective DMS/MS.
15. Software updates should be provided free of cost during CMC. The first service call by the team of service engineers should be within 7 days of issue of this order.
16. Settlement of disputes - Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
17. All other terms & conditions are as per award of contract mentioned in pre-page.
18. Bidders are required to sign the CMC contract agreement within 15 (fifteen) days from the issue of the letter of award/supply order, failing which EMD/security deposit may be forfeited or Contract declared null and void.

Amendment to Technical Specification

Point no 6 .a) May be read as "Outer dimensions (Side rails up) 215 cm X 105 cm with \pm 5% deviation"

Point no 6 .b) May be read as "Mattress platform shorting / Extension 0 cm - 22 cm"

Point no 6 .k) May be read as "Deleted"

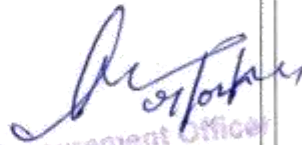
Point no 6 .m) May be read as "Deleted"

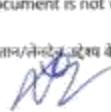
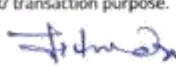
2.2 Buyer Added Bid Specific ATC:

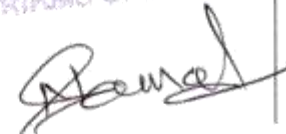
Buyer uploaded ATC document [Click here to view the file.](#)

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.

नोट: यह सिस्टम जनरेट फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/ लेनदेन के लिए मान्य नहीं है।


Store & Procurement Officer
NEIGRIHMS Shillong-18



To,
P.O. NEIGRIHMS,
Mawdiangdiang,
Shillong- 793018.

Kind attn: Khrawkumar Jithod Katrai

Sub: Declaration Certificate of MII (Make In India) Content

Ref: GeM BID NO – : GEM/2022/B/2669538

This is certify that below details are provided in line with the submission required for the Bid regarding the clause of Make In India (MII) content for the product submitted for the above mentioned Bid. Please refer the below table :

Sl. No.	Model Name (Gem)	Make / Brand	Local Content – Mii %	Manufacturing / Value Adding Location
1.	Godrej Interio Chrysalis Nova Active bed with xp back rest+ mattress+ battery back up	Godrej Interio	85%	M/S Godrej & Boyce Mfg. Co. Ltd., Plant 13&14 Vikhroli
2.	Godrej Interio Aptis Locker	Godrej Interio	100%	Godrej & Boyce I 4 Warehouse Interio - Sai Dhara - I4 Mumbai Nashik Highway Near Shangrila Sai Dhara Complex Thane Mh 421302 India State: Maharashtra
3.	Godrej Interio Adeo Gas lift OBT	Godrej Interio	100%	M/S Godrej & Boyce Mfg. Co. Ltd., Plant 13&14 Vikhroli
4.	Godrej Interio Oxygen Cylinder Trolley	Godrej Interio	100%	M/S Godrej & Boyce Mfg. Co. Ltd., Plant 13&14 Vikhroli

The above details are correct and has been validated by the suitable authority.

For Godrej & Boyce Mfg Co Ltd (Interio Division)

Authorized Signatory
(Tushar Madiwale)



Godrej

Godrej & Boyce Mfg. Co. Ltd

Regd. Office: Pirojshanagar, Vikhroli, Mumbai 400079, India
Tel: +91-22-6796 1700 / 1800; info@godrej.com; www.godrej.com
CIN-U28993MH1932PLC001828

Store & Procurement Officer
NEIGRIHMS Shillong-18

Ref:- GeM Bid No: GEM/2022/B/2669538 dt 22.10.2022

VIII Declaration

3. The Percentage was calculated from the total price of the 8 H.U. Beds

of the 8 H L Beds

Batteries cancel
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✓ All buildings are
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of the
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